

Effective date: 05/04/2018

## **INTRODUCTION**

This is the Privacy Statement of SISK Healthcare (“us”, “our”, “we”, “SISK Healthcare”) as it relates to this Site. We are not responsible for the content or privacy practices of other websites. Any external links to other websites are clearly identified as such.

In addition to this Privacy Statement you are advised to read our Data Protection Policy.

SISK Healthcare respects the rights of users of our Site and is committed to protecting your privacy in accordance with EU General Data Protection Regulation 2016/679 (“GDPR”) at all times. We are the data controller of the personal information we hold about you. We will not collect any personal information (also referred to as personal data) about you on this Site without your permission or otherwise in accordance with Article 6 and 9 of the EU General Data Protection Regulation 2016/679 (“GDPR”) and all other applicable legislation and regulations.

Your personal information is not collected if you only browse our website. However, we may collect your personal information:

- a) Directly from you
- b) Via online feedback
- c) E-mail

By simply visiting our Site, you do not disclose, nor do we collect, personal data about you. The information collected about your visit is limited to technical data such as:

- The Internet address (or IP address) of the device you used to access this Site;
- Whether you reached the Site using a search engine or if you clicked a link on another website;
- The type of web browser you used; the type of device you used to access the Internet.

We use this data for administrative and statistical purposes as well as to help us improve our Site. This technical data does not provide us with the personal data of visitors to our Site.

Most websites use cookies in order to improve the visitor experience by enabling that website to ‘remember’ you, either for the duration of your visit (using a ‘session cookie’) or for repeat visits (using a ‘persistent cookie’). Cookies may be set by the website you are visiting (‘first party cookies’) or they may be set by other websites who run content on the page you are viewing (‘third party cookies’). The SISK Healthcare Site uses cookies and, by continuing to use this Site we assume you agree to their use. You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. However, if you select this setting you may be unable to access certain parts of our website.

For further information on Internet browser cookies please see our Cookie Policy document.

## **GIVING US YOUR PERSONAL INFORMATION**

Please note that where you provide us with your personal information (e.g. name, e-mail address, work address, phone and/or other contact information), through a facility provided on this Site or directly to us by e-mail, you consent to us:

- a) Processing and administering your personal data to perform all necessary actions to give effect to your request or instruction; and
- b) Retaining a record of incoming and outgoing communications (e.g. e-mail). Information in the e-mail we receive and send will not be disclosed to any third party without the permission of the sender unless otherwise in accordance with the Data Protection legislation.

Please note that by using this Site you are giving us your consent to process your personal data as outlined in this Statement. Your consent is also provided to any successor or assignee of SISK Healthcare and/or any of its businesses. We inform all persons who submit their personal data to us of these conditions by this Privacy Statement.

### **OPT-IN AND OPT-OUT:**

SISK Healthcare operates a strict “opt-in” policy for individuals. That means we will not send you any information unless you have requested to receive e-mail/text/social media message updates from us.

For businesses, SISK Healthcare operates, in compliance with the relevant Data Protection legislation, an “opt-out” policy. This means that we will continue to contact businesses with news and information of our goods and services until we are informed that this communication is no longer required.

If you (whether an individual or business customer) wish to be removed from our direct marketing list and do not wish to receive any further information from us (opt-out) you can inform us of this by

clicking on the link at the bottom of each e-mail communication you receive from us. Once this information is received we will immediately remove you from our direct marketing database.

## **SECURITY OF DATA**

SISK Healthcare takes seriously its security obligations in respect of your personal data under the Data Protection Acts in order to prevent unauthorised access to, or alteration or destruction of personal data in our possession.

## **RIGHT OF ACCESS**

Where you have provided us with your personal data you have a right to be given a copy of your personal data. To request a copy of your personal data please read our Subject Access Request Policy where you can download our Subject Access Request Form for completion before sending it to:

The Data Protection Officer – Vicki O’Reilly,  
Sisk Healthcare,  
Wilton Works,  
Naas Road,  
Clondalkin,  
Dublin 22.

We shall provide a copy of the personal data undergoing processing. For any further copies we may charge a reasonable fee based on administrative costs.

## **RIGHT OF RECTIFICATION OR ERASURE**

If we hold incorrect information about you which was originally submitted by you through this Site, you have the right to have the data amended. You also have the right to have any information you have sent to us via this Site erased. To request your right to rectification and/or erasure please send your request in writing to:

The Data Protection Officer – Vicki O’Reilly,  
Sisk Healthcare,  
Wilton Works,  
Naas Road,  
Clondalkin,  
Dublin 22.

This request must be accompanied by:

- Proof of your name and address; and
- A description of the specific personal data you wish rectified.

Where we have good reason, and if the GDPR permits, we can refuse your request for rectification and/or erasure, or certain elements of the request. If we refuse your request or any element of it, we will provide you with our reasons for doing so.

SISK Healthcare trusts that you appreciate that we respect and value your right to privacy, and that our honesty and integrity shall mean that you will continue to trust us with your personal data, knowing that we will not use it for any inappropriate purpose.

## **TERMS AND CONDITIONS**

Access to this Site and the use of information contained on it is governed by the terms and conditions set out below. As these terms

and conditions are for the protection of both you and SISK Healthcare we advise that you please take the time to read them carefully.

By using this Site you will be deemed to have accepted these terms and conditions.

Copyright in this Site and the information set out on it belongs to us and/or our licensors and may not be copied, transmitted or reproduced without our prior consent. All copyright, trademark and other proprietary notices must be left intact. Save as otherwise specified, the contents of all the pages contained in this site are copyright of SISK Healthcare or its licensors.

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- You may make one hard copy of these pages for exclusively, non-commercial purposes.

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part of this Site may be distributed or copied for any commercial purpose.

No part of this Site may be reproduced on or transmitted to or stored in any other website or other form of electronic retrieval.

Some pages on this Site contain hypertext links to websites of business units and subsidiaries of SISK Healthcare. You are reminded that when you enter such Sites, you will be subject to the terms and conditions of those Sites.

Some pages on this Site contain hypertext links to websites not maintained by SISK HEALTHCARE. You are reminded that when you enter other websites via such hypertext links, you will not be subject to these terms and conditions and you will not benefit from the protections afforded to you in using our Site. We will not be liable in any way for the content, availability or use of such link to websites and you use such links entirely at your own risk.

You warrant that you will use this Site in accordance with all the terms and conditions applying to such use and you agree to indemnify SISK Healthcare for any liability accruing to SISK Healthcare from your use of this Site.

This Site is established in Ireland in accordance with the laws of Ireland and will be governed by the laws of that country. When you use the Site, you accept that your use of the Site and any information on the Site will also be governed by the laws of Ireland and if any claim or dispute arises from your use of the site or any information on it, you agree that the Irish Courts will have non-exclusive jurisdiction over all such claims or disputes.

The use of this Site or the distribution of information on this Site may be restricted by local law or regulation in certain jurisdictions. As such, this Site is not intended for use, nor is the information intended for distribution, in such jurisdictions. Therefore, the persons accessing this Site should inform themselves about and observe any such restrictions.

No third party is permitted to link any other website to this Site without obtaining SISK HEALTHCARE's prior written consent.

Please note that the sending of personal information via e-mail over the Internet may not be secure and can be intercepted by third parties or incorrectly delivered. You should not divulge confidential or personal information over the Internet unless you are using secure or encrypted communications technology.

The contents of this Site including these terms and conditions are subject to change by us without notification to you. We accept no responsibility or liability for keeping the information in this Site up to date or for any failure to do so.

## **DISCLAIMER**

The information contained in this Site is for information purposes only. Whilst every care has been taken in its preparation we do not make any warranties or representations as to its completeness, accuracy or reliability. Although we have made all reasonable efforts to ensure that all of the information on the Site is accurate at the time of inclusion, we do not represent that this is the case and it should not be relied upon as such.

We neither accept nor assume any responsibility to you in relation to the contents of this Site. Access to and use of this Site is at the users own risk and we do not represent or warrant the use of this Site or any material downloaded from it will not cause damage to property, including but not limited to loss of data or computer virus infection.

In no event do we accept liability of any description including liability for negligence for any damages whatsoever resulting from loss of use, data or profits arising out of or in connection with the access, use or performance of this Site or any of its contents.

We do not accept liability for any inaccuracies or omissions on this Site. All implied warranties are excluded to the fullest extent permissible under law.

We reserve the right to update or alter the information on this Site including these terms and conditions at any time without giving notice of the alterations. SISK Healthcare does not give any warranty of uninterrupted use of this Site and SISK Healthcare do not accept liability for any information posted on this Site by third parties.

You will ensure that your use of this Site complies with all applicable laws and regulations, including but not limited to those principles of law which protect against compromise of copyrights, trade secrets, proprietary information and other intellectual property rights, liable or defamation of character, invasion of privacy or tortious interference.

No data transmission over the Internet can be guaranteed as totally secure. Whilst we strive to protect such information we do not warrant and cannot ensure the security of any information which you transmit to us. Accordingly, any information which you transmit to us

is transmitted at your own risk. Nevertheless, once we receive your transmission, we will take reasonable steps to preserve the security of such information.

You agree not to post or publish any offensive, defamatory or unlawful material that could encourage or constitute a criminal offence, civil liability or violation of any law.

SISK Healthcare reserves the right to monitor or review the contents of the Site but are not obliged to do so and assume no liability or responsibility for the contents therein. SISK Healthcare reserves the right to remove any materials posted to the Site at its absolute discretion.

SISK Healthcare may disclose your identity to relevant parties to aid any investigation.

You warrant that the information you enter on this Site is accurate and you indemnify us in respect of any damage or legal costs arising out of any action taken against us in respect of the material posted by you.

## **GLOSSARY OF TECHNICAL TERMS USED**

- IP address: The identifying details for your computer (or your internet company's computer), expressed in "internet protocol" code (for example 192.168.55.34). Every computer connected to the web has a unique IP address, although the address may not be the same every time a connection is made.
- Personal data: means information about you which can identify you and which is within the possession of SISK Healthcare (e.g. your name and address)

- Web browser: The piece of software you use to read web pages. Examples include; Microsoft Internet Explorer, Google Chrome, Firefox and Safari.

## **QUESTIONS AND COMPLAINTS**

If you have any questions regarding this Privacy Notice, you can contact us using the information below:

The Data Protection Officer – Vicki O’Reilly,  
Sisk Healthcare,  
Wilton Works,  
Naas Road,  
Clondalkin,  
Dublin 22.

You have the right to lodge a complaint with the Irish Data Protection Commissioner.